





































# GROWTH, GLORY & GLAMOUR, IT HAD ALL



500+ Indian brands, 75+ global brands, 30,000+ entrepreneurs & business buyers, 150+ Global experts, 30+ parallel conferences, 50+ preferred business suppliers, 20+ industry pavilions, 50+ award categories, 33,000+ visitors, one iconic show- FRANCHISE INDIA 2013.

HE one destination for potential business buyers/franchisees, entrepreneurs, corporate CEOs, SME owners, property owners/realty investors, brand owners & licensors, franchisors, manufacturers/ wholesalers/ distributors, women entrepreneurs and young investors, retailers and E-retailers was jampacked on Oct 19-20, 2013 as business enthusiasts flocked to Pragati Maidan to bask in the franchise glory!

The show started with the blessings of the Almighty.

THAT THE PARTY OF THE PARTY OF

Lighting of lamp ceremony

mesmerizing religious chants, amidst which the Chairman of Franchise India Group, Gaurav Marya lit the lamp and inaugurated the two day affair.

#### Entrepreneurship summit 2013

"Do not follow where the path may lead. Go instead where there is no path and leave a trail"- Ralph Waldo Emerson

Saluting the spirit of entrepreneurship, day one of the summit began with a welcome address by the Editor-in-Chief of

Franchise India Ritu Marya.

Sachin Marya, President, Franchise India Holdings Ltd, welcomed all the guests of the inaugural session with bouquets. After which, the lamp of wisdom was lit.

In her keynote address, Ritu Marya talked about the transformation of the business scenario over the years, and how it has been a journey of consumption and business growth in the past few years.

She stressed on the

fact that the coming era will see a rapid growth in the services sector, with the need transforming from specialised to personalised.

#### **Building a new India**

The inaugural session titled 'Building an entrepreneurial ecosystem' talked about various policies and factors that make the environment conducive for the growth and working of the entrepreneurs.

The session saw an impressive panel of speakers that included BH Anil Kumar (IAS), Joint Secretary to Govt of India, Ministry of MSME; Charles Riotto, President, LIMA Worldwide; AK Mittal, Chairman & Managing Director, NSIC; Sanjay Bhatia, Managing Director, Hindustan Tin Works Ltd & Chairman, MSME Committee FICCI AND Manisha Sud, Director, SMB, Microsoft India.

The speakers focussed on topics like economic trends that will benefit the Indian business environment and how the country can be made a more lucrative place for foreign businesses. It was



Row 1: Left to right: Raj Kundra, Celebrity Entrepreneur & Author, Charles Riotto, President, LIMA Worldwide, Sanjay Bhatia, Managing Director, Hindustan Tin Works Ltd., Shri B.H. Anil Kumar,IAS, Joint Secretary to Government of India, Ministry of MSME, C. K. Kumaravel, Founder & CEO, Naturals, Antti Ohrling, Country Director, Rovio Entertainment, Vikas Gutgutia, Founder and MD, Ferns N Petals Pvt. Ltd., Row 2: Ritu Marya, Editor in Chief, Franchise India, Robert Ridder, Partner, Bradford Licensing LLC, Suresh Pansari, Managing Director, Rashi Peripherals Pvt. Ltd., Sanjay Roy, VP- Sales (Domestic & International) DTDC Courier & Cargo, Jawed Habib, Chairman, Jawed Habib hair & Beauty Salon, Pushpa Bector, Sr. Vice President, DLF Malls, Chandrashekhar D P, COO, The JGI Group Row 3: Sanjeev Agrawal, Managing Director, Skechers South Asia, Lakshmi Potluri, Senior Executive-Shopify, Manisha Sood, Director - SMB, Microsoft India, Sanjay Coutinho, CEO, Baskin Robbins, Kailash Goenka, CMD, Sankalp Recreation Pvt. Ltd., Dr Mukesh Batra, Founder-Chairman, Dr Batra's Group of Companies, Ashutosh Garg, MD, Guardian Lifecare Pvt Ltd Row 4: Vijay Mishra, Chief Executive Officer, Birla Edutech Ltd., Gopalakrishnan Sankar, CEO, Reliance Footprint Limited, Pyush Lohia, Director and Co-Founder, Lohia Warehouse, Sanya Dhir, Brand Director, Karol Bagh Saree House, Balachander R, Founder & CEO, Laundry Project India Pvt. Ltd., Asheeta Chabbra, Head- Business Development, Chabbra 555, Anuj Sawhney, Managing Director, Swiss Military India Row 5: Chackochen Mathai, GM- Business development, Trends In Vogue Pvt. Ltd., Rituraj Sinha, Group Chief Operating Officer, Sindia, P.N. Mishra, Managing Director, Ansal API, Gopalakrishnan Sankar, Chief Executive, Reliance Footprint, Jurgen Wolf, Managing Director, Häfele India Pvt. Ltd., Dheeraj Gupta, Founder & MD Jumboking, Dr. Om Manchanda, Chief Executive Officer, Dr. Lal PathLabs, Row 6: Sharad Sachdeva, Chief Operating Officer, Lite Business, Mahindra First Choice Wheels, Rajesh Jain, Dire































Shabd Pre School

Shiva Elumunates

ShopifySimi World

SimplitiSinhal ClassesSkintice

Smart School

Sporty Beans
Srinish Storage Sys

SubwaySwiss MilitaryTansen Mahavidalya

• Telematics 4 u

Trendy Diva Treo ÉngineeringTTK Prestige

Tumidei India

Unipro

VLCC

Waza

Webcom

Xpert Trade

U TurnUmak Hospitality

V2 RetailVeza Marketing

Virtual Edutechnica

SmooySnapo Lion

• Store 99







#### **Exhibitors list**

- 3H Kitchen Aachi Masala
- Ables Academy
- Aisect
- Aman Exports Ambience Water Solution
- Anaira Jewellery
- Ananta Access.Ansal Properties
- Antal International Appin
- Areva Lifestyle Foods

  • Asmi/ Sangini

  • Aspara Wellness
- ATŻ /Vedic Vastu
- Aura Thai SpaAVA Merchandising Solutions
- BangsBash Hospitality
- Baskin Robin
- Beyond BoundariesBig V TelecomBluebell Bombay Dyeing
- Bonzaii BOP
- Brain Key
   Brain o Brain
- Brain Pulley Brain Stars Brain TrainBrain Wonders

- Buddha Spa Bumblebees Burger KingCadd Centre
- Café Buddy Casa Futura • Century 21
- Certified CNG Charming ApperalsChhabra 555
- Chocolate Room Chota Bheem • City 360 Clone Futura
- Commercial Property Crocs
- Cyber Fort Tech D Damas
- Datapro Diamond Comics DmartDN Jewellers
- Dream Knots
- DTDCEdgar Interactive Edumedia Edvance Pre School
- Eldorado Eurotech
- Exotic Décor Expression JewelleryEzzy Hardware
- Fab Décor FinIcae Foresight Opticals

Frankfinn

- Fresh & Naturelle Ice Creams
- Furniture Republic Fusion Pvt LTD
- Ganga Spa GatewayGelato Roma
- Gelato Vinto
- GILIGitanjali JewelsGitanjali Lifestyle
- GizmobabaGMS inxpressGold Leaf Spa
- GopaljeeGras Academy • Great Wall Infrastructure
- Green Trends Gtech
- Hamriyah Free Zone
- Hans Game Sense
   Sport P. Ltd
   Heritage
   Holiday Kitty
   I Matrix
- ICFEICICI Securities Indian Educational
- Services Indian Idol Academy Indo European Educational
- Inphynyt

- Institute of ShippingNandita's International Land
- Developers
   Internet Moguls
- Investor Clinic losis
- Jaipuria Juice Lounge
- Just FlowersKangaroo KidsKap Kids
- Kapil & MMonika Kent RO
- Khaitan Public School
- Kids Gurukul Kimaya Fashion Konnection India
- Krome Kwality Walls KwalsLa Mode
- Lab o Heal • Langhar.com Laundary Projects (I)
- LC SystemLearn Pedia Learning Place Leisure Spa
- Leo Coffee LimaMad Over ChickenMake My Skin
- Mega Homes MenumateMicrosoft

Mobiquest

Nakshatra

- NeobrixNoida Dreams
- Offbeat ApparelOne up Trade
- Optique Oxyfit
- Panchi Petha Parkway Food
- ParsavnathPerfect Wellness Pim Web Services
- Planet Kids Planet Kids PowerPoint Cartridges Pvt Ltd
- Princeware IntlQuick Clean
- Raheja Developers
  Ranikat Synergy
  Reliance Footprint
- Remax Republic of ChickenROI Counsulting
- RPS GroupS.S. College Saashi
- Sahara Qshop Sankalp Saras
- Scholars Academy
- Sesame SFL Fitness
- Yng Media Yo China Yo Yo Noodles
  - YogenYummi Hai
  - Zaira Diamond Zoomol

interesting and informative to hear the speakers talk about bringing in environmental and policy reforms that will help young Indians turn entrepreneurs. Also, 'How the economic power of the SME's can be increased by strengthening the investment climate' was taken up and discussed at length.

#### **Evolving franchise relationships**

The inaugural session was followed by the first session of the day, on 'New Age franchise entrepreneurship' that saw the likes of. C. K. Kumaravel, Founder & CEO, Naturals, Vikas Gutgutia, Founder and MD, Ferns N Petals Pvt. Ltd., Chandrashekar D P, COO, The JGI Group, Om Manchanda, Chief Executive Officer, Dr. Lal PathLabs, Mahesh Gupta, Chairman & Managing Director, Kent RO, Mr. Sanjoy Roy, VP-DP - Sales Intl, DTDC, Jawed Habib, Chairman, Jawed Habib Hair and Beauty Ltd and Pushpa Bector, Sr. Vice President, DLF Malls India take the stage. The panel touched upon topics of emerging trends in the franchise start-up scene, high growth sectors and new opportunities, low-capital, scalable and high return consumer products and services. Also, franchise opportunities - big and small for the start-up and how Generation Y has the best potential to emerge as franchisees were taken up.



MANISHA SUD, Microsoft India

"SMEs take up technology very well. As of today, 5 out of 8 applications that are used are from Mircosoft. Technology has impacted productivity in SMEs. Currently, Microsoft has over 640,000 partners in 170 countries."



VIJAY MISHRA, CEO, Birla Edutech

"Each sector has its own set of opportunities and pitfalls, failure and success stories. I believe that aspiring franchisees must be well prepared for five years if they're really looking to get into the school business."

### A knowledge packed discussion

Session two, titled "Rethinking return on education" focused on the education industry. On the dais were present Vijay Mishra, Chief Executive Officer, Birla Edutech Ltd., Rajiv Chawla, President, Faridabad Small Industries Association, Rajeev Katyal, Country Director, GIIS K12 **Education & Global** Indian Foundation and Mr. Raj Grover, Chief Mentor, Kangaroo Kids Education Limited.

# Your footprint on the net! Post lunch, the

work for them.

session on 'Getting started in e-commerce business' was very informative as Lakshmi Potluri, Senior Executive, Shopify took the audience through the do's and don'ts of e-commerce and how to make it



Thereafter, it was time for some 'Health, beauty & wellness business makeover' that saw a curious audience indulge in healthy

dialogue with the panel that comprised Atul Ahuja, Vice President – Retail, Apollo Pharmacy, Prashant Tandon, Founder & Managing Director, HealthKart, Chackochen Mathai, GM – Business Development, Trends In Vogue Pvt. Ltd., and G. Ramachandran, Director, Gold's Gym.

## Expanding the franchise horizon

Then it was time for 'Building a scalable distribution business', a session which witnessed discussion on opportunities for building a scalable and profitable distribution engine, tips on planning high returns in a low



Panelist at the session of Franchising in Retail



Delegates at Entrepreneur Summit

margin distribution business, future of multi-product, multi-sector distribution and tips on achieving long term sustainability in distribution. The illustrated panel included Suresh Pansari, Managing Director, Rashi Peripherals Pvt. Ltd., Anuj Sawhney, Managing Director, Swiss Military India, Vineet Kanaujia, VP – Marketing, Safexpress Private Limited, Neeraj Bhalla, Sr. Director, Whirlpool, Kumar Bimal, Vice President – Marketing, Sonalika International.

#### Day Two: Family that works together, grows together!

Day two started with a very interesting discussion on how to 'Grow a family business: to inherit and initiate.'

Dr. Mukesh Batra, Founder - Chairman, Dr. Batra's, Rituraj Sinha, Group Chief Operating Officer, SIS India, Sanya Dhir, Brand Director, Karol Bagh Saree House, Pyush Lohia Director and Co-founder, Lohia Warehouse gave interesting insights into the workings of their businesses and the challenges that they face.

#### The next big thing

Second session of the day talked about 'Franchising in retail' where latest expansion, localisation and partnership strategies for retail models were discussed. Speakers talked about location strategy to create a win-win for the landlordfranchisor-franchisee and also broached upon the topic of how to ensure multi-channel strategy does not conflict with franchisee's business.

Eminent panel comprised Asheeta Chabbra, Head Business Development, Chabbra 555, Balachandar R, Founder & CEO, Laundry Project India Pvt. Ltd., Ashutosh Garg, MD, Guardian Lifecare Pvt. Ltd., Gopalakrishnan Sankar, Chief Executive, Reliance Footprint and Jurgen Wolf, MD, Hafele India Pvt. Ltd.

#### The fusion of taste and profits

Session three came up with 'The right recipe for food service business' where food business trends of 2013 and factors that make western F&B brands successful in India were taken up. Kailash Goenka, Chairman & Managing Director, Sankalp Recreation Pvt. Ltd., Dheeraj Gupta, Founder & MD, JumboKing, Sharad Sachdeva, COO, Lite Bite Foods, Murali Krishna Parna, COO, Sagar Ratna, and Eric Ho, Founder, Yo Yo Group, Nottingham, United Kingdom enlightened the audience.

#### The 'real' growth story

Session four on 'Real estate: a



Founder, Dr Batra's Group of Companies

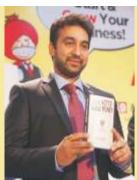
"Currently, India's homeopathy market is worth Rs 2,758 crore and is further expected to reach Rs 5,873 crore by 2017. We are now looking forward to add 350 clinics by 2016."



SHARAD SACHDEVA

Lite Bite Foods

"Eating out more often has become a new trend. Youngsters today are becoming more open with regard to trying new recipes and food therefore it's clear that food business is a promising industry to invest into."



business for every Indian'

estate and new business

brokers, developers and

avenues for investors,

focused on the future of real

professionals in the industry.

Moderated by Sanjay

Dutt, Executive Managing

Cushman & Wakefield India

Pvt. Ltd.; the panel included

Century 21; Avdesh Goel, Jt.

MD, Earth Group; S. K. Sayal,

Director & CEO, Alpha G: Corp.; Sushant Muttreja, MD,

Cosmic Group; P. N. Misra,

MD, Ansal API; D. K. Mandal, President, ILD; who educated the audience.

Sandeep Katiyar, CEO,

Director- South Asia.

#### **'HOW NOT TO MAKE MONEY'**

Before session three commenced, Raj Kundra, Celebrity Entrepreneur & Author delivered his keynote address. Kundra introduced his new business venture, SFL fitness and also unveiled his book 'How not to make money' at the

summit. In an interactive session with the audience, he took on questions ranging from his successful business journey to his foray in the fitness industry. The Franchising World magazine questioned him about the bleak fitness awareness in the country and the unorganized structure of the industry. To this. Kundra responded with steps that his brand is undertaking to spread awareness on fitness and how India is slowing inching towards a better and organised health and fitness scenario.

Chairperson, Centre for Retailing, IIM Ahmedabad; Sundeep Malhotra, Founder & CEO, Homeshop 18; Rajesh Jain, CEO & Director, Lacoste India and Sanjeev Agrawal, MD, Skechers South Asia enlightened the audience.

#### **Funding your franchise**

The Entrepreneurship summit concluded with the session on 'The capital connection' that dealt with sectors and businesses that are in demand. It also saw a discussion on debt vs. equity and what is right for each stage of business. The session was chaired by Rajesh Srivastava, CMD, Rabo Equity Advisors Pvt. Ltd.; with Sanjay Bansal,





The way forward in retail

Session fifth on 'Retail 2020: Rethinking growth and revenue' gave an insight into the new retail landscape. It talked about creating a 360° brand experience and building a tier-II and tier-III model and striking the right balance in supplier-retailer collaboration for the best omnichannel experience.

Prof P.K. Sinha, Professor in Retailing and Marketing,



Franchise experts in a candid conversation

Founder & MD, Aurum Equity Partners LLP; Vikram Gupta, Founder & Managing Partner, IvyCap Venture Advisors Pvt. Ltd.; Sumit Tayal, Director, Helix Investments Advisors India Pvt. Ltd.; Sunil Goyal, CEO & Fund Manager, Your Nest Capital Partners; Mousum Pal Choudhury, VP, Avigo Capital Partners Pvt. Ltd.; Vikram Upadhyaya, Co-founder, BizSol Advisors Pvt. Ltd.; forming the esteemed panel.

**Brand Licensing India 2013** 

## Brainstorming on brand licensing

Prand Licensing India
Conference 2013 was held at
the Pragati Maidan, New
Delhi, on 19 October, 2013. The show
has been leaving its mark for being
India's only show in licensing.

The Brand Licensing Conference 2013 kick started with licensing dignitaries, both national and international, exclusively speaking on the science of brand licensing, its recent trends and the future prospects. The conference that was sponsored by Green Gold Animation and Bradford License India, commenced with Charles Riotto, President, LIMA, delivering an inaugural speech to introduce the objective of the day and offered a global perspective to brand licensing.

This year, the BLC saw licensing professionals and experts from all genres and experiences and gave the audience a healthy mix of licensing related knowledge and answered

their questions. Charles Riotto chaired the sessions along with Robert Ridder, Partner, Bradford Licensing LLC while Rolf Blaser, Country Head, Safilo India delivered the keynote address.

The first session saw seasoned licensing professionals such as Samir Jain, Director, Green Gold Animation, Antti Ohrling, Country Director, Rovio Entertainment and Robert Ridder while Charles Riotto moderated the session. The panel spoke about the important question of whether it is feasible to launch an international brand's licensing program in India. Antti Ohrling cited Angry Birds' successful licensing activities and highlighted the good response the brand has garnered from audience. Praising their Indian partners in India, Ohrling said, "We do not look at the size of the partners as such, but the



Panelists at the Brand Licensing session

scalability is important along with innovation and creativity too. The quality of our experience with the (Angry Birds) fans must reflect on the products." Highlighting licensors' problems Charles Riotto commented, "India is a very promising licensing market. But retail distribution is the

biggest concern for foreign licensors." Samir Jain too cited the example of their own brand Chhota Bheem which offers a big opportunity for both small and medium entrepreneurs and larger, established enterprises.

Rolf Blaser of Safilo India delivered the keynote address and explained how licensing is a good opportunity for big brands as they can enter new markets without having to set up manufacturing units or pay custom duties too. "At the same time, the licensor can depend on the licensee to have better knowledge of the local market" said Blaser.

The sessions discussed all genres of licensing and the challenges that are faced by the industry today including a session on how to be a successful licensee. The conference was concluded after a talk on one of the most challenging areas in licensing: brand licensing and law.

#### Entertainment

One of the most interactive sessions at the conference was on entertainment licensing. The panelists included Divya Pathak, Director - Marketing, Sony Pictures, Nagarajan Subramanian, Managing Partner, En Theos Consulting, Nitin Kalra, Director - SAARC Region, AI Licensing India Pvt. Ltd., Sid Shah, President, The Wild East Group, and B. D. Nathani, CEO, G&D Trade Zone Pvt Ltd, (Authorized Licensee of Disney Shoes). The panel discussed the different sources of licensing content along with their own experiences in licensing. Highlighting that organizing the licensing market has been a long and tough road, Nagarajan commented that today entertainment is the biggest genre of brand licensing in India, especially character licensing. As Anand Singh, Associate Director - South Asia, Turner International put it, "Licensing not only helps the top brands like a Cadbury or Kraft but also helps the B category players, the challengers enabling them to take on the bigger player as the brands are well known in the consumer's mindset."

#### **Corporate and Sports**

After entertainment licensing, the panelists discussed other forms of licensing such as corporate and sports licensing. Anuj Sawney, MD, Swiss Military Worldwide, who was one of the exhibitors at the show, spoke on corporate licensing along with Jason



**CHARLES RIOTTO,** President, LIMA,

"India is a very promising licensing market. But retail distribution is the biggest concern for foreign licensors."



ANTTI OHRLING, Country Director, India Rovio Entertainment

"We do not look at the size of the partners as such, but the scalability is important along with innovation and creativity too." Sutton, Director, Poloroid and Sid Shah who also represents Playboy. Praising the conference, Sid said, "Platforms like Brand Licensing are extremely important for the whole ecosystem. It gives the opportunities to share ideas, discuss challenges, brainstorm ideas, and build a network. My expectation is that I will meet new and interesting people that I can do business with."

The day was concluded after a session on brand licensing and law, which saw senior lawyers and advocates answering the audience's questions and clearing all doubts.

#### Franchise Knowledge Series

Day two saw the Franchise Knowledge Series (FKS) take up on 20th October, 2013 at Pragati Maidan, New Delhi. The turnout this year was more than expected. The opening of the first session at FKS was started by Mike Adams, Managing Director, Franchise Asia Pacific, Sydney Area, Australia where he spoke about 'Building a franchising strategy' and highlighted points like the building blocks of a strategic franchise business plan, setting standards & creating a value proposition for franchisees in the business and understanding initial capital outlay for franchise expansion.

Post this session he took a session on 'Tactical Franchise Format for your Business' and the key points discussed in this session were single-unit franchising vs multi-unit franchising, area development vs area representative franchising, master franchising, conversion franchising & refranchising models and retrofranchising.

The next session was followed by S.P Parashar, Ex-Director, IIM-Indore wherein interesting facts about 'Mom and Pop Business Valuation' were discussed.

After a detailed session with Mike, all delegates were eagerly anticipating the session regarding 'Auditing franchise system & franchisee performance' by Yatin Chadha, VP Retail business, Mahindra First Choice where he discussed in detail the building and sustaining a culture of accountability by financial satisfaction, best tools to audit franchisees financial performance scorecard and role of internal and external audit agencies in analysing performance.

In the following session laying stress on 'Training in franchising- key to succeed' were Sudheesh Verma, Head – Retail & Franchise, Green Gold Licensing & Merchandising (I) Pvt. Ltd. and Chackochen Mathai- General Manager-Business Development, Trends In Vogue Private Limited.

The delegates were seen quite enthusiastic about a session on 'Technology: the game changer for franchising business' by Nikhil Sama, Founder and CEO, SnapLion which was followed by an inquisitive question and answer round.

Another informative session on 'Becoming a master franchisor or building conglomerate successfully' was conducted by Prof P.K. Sinha, Professor in Retailing and Marketing, Chairperson, Centre for Retailing, IIM Ahmadabad and the points talked about in the session were creating operational functionality based on the



MIKE ADAMS, Managing Director, Franchise Asia Pacific, Sydney Area, Australia

""The success of your franchise depends largely on the quality of your franchisees. The challenge is finding the right people with the right qualifications."

brand architecture, integrating forward and backward operations to maximize franchise support, creating the right brand mix- determining the reach and role of each brand and developing the art of creating or buying new brands.

The last session of the day was about 'Leveraging your status-quo' by Aparna, Mittal, Partner, Luthra & Luthra Law Offices and Kailash Goenka-CMD, Sankalp Recreations Pvt. Ltd. where delegates got a brief on adapting to new market and concepts, granting territorial rights master / area development agreements and renewing franchise law and agreements according to respective target countries and opting for M & A opportunities to optimize and understand the new market.

The one day workshop turned out to be a knowledge gathering platform for the delegates who had flown in across the globe.















# Achieving accolades

To recognise and acknowledge the initiatives and achievements of certain individuals and companies that have contributed significantly towards the growth of the franchise and retail sector in India, Franchise India had organised the Star Retailer and Franchise Awards 2013 at Hotel Lalit, on October 20th , 2013. These Awards in excellence for retail professionals and topmost honours in franchising were presented by the prominent Bollywood Diva Karishma Kapoor. The award ceremony was hosted by Gaurav Kapoor and Ramneek Paintal.





























#### Power Breakfast 2013

# Powerful pearls

The Power Breakfast session which was held on 20th October, 2013 at the Franchise India Show 2013 in Delhi witnessed knowledge packed conglomerates from franchise and retail fraternity. Power breakfast gave a platform to franchise and retail experts to hold one on one dialogue and brainstorm the way forward to carve out an action plan for the industry's growth in 2014.

ecognised as one of the most awaited event in the recently concluded Franchise India 2013 show, Organised by Francorp and Indian Franchise Association -'The Power Breakfast', was a thought leadership initiative to chart out the best practices and take pioneer solutions and implement the changes in the franchise sector of India. Therefore, Power Breakfast 2013's main objective was to address and understand from industry veterans about strategic questions on their specific industry trends. This is because to Francorp, Retail is franchising & franchising is retail. It has become the most sought after route by companies or even a small entrepreneur to achieve rapid expansion and growth.

During the event, the companies got an opportunity to network with each other. The event had set

benchmarks for learning; promoting the best practices, forecasting trends, networking and knowledge sharing amongst the franchise community.

This year session highlighted the current status of franchise sector, a debate was held on potential threat and regarding the "Vision 2014" for franchisors. The distinguished panelists included the best from the franchisor community

The session revolved around the unlocking of the

franchise systems, exceptional growth and above all

secrets of stable



Power packed discussion

sharing their experiences, their views and vision.

It was highlighted that in an emerging market like India, the trend of business expansion through franchising is gaining popularity and it has now become crucial to identify various economic aspects of this business model. They also highlighted that a successful franchise business depends on various factors but largely on the support structure offered by the franchisor as well as the mutually benefitting relationship. They also discussed that a few franchises are being used only as a "growth strategy" and not as a "stable growth strategy".

The entire session was of immense value addition to speakers as well as the audience, helping converge the thinking of organisations and individuals for ensuring novel and innovative solutions for a better franchise community. The session not only gave new dimensions but also the vision that each one of us would carry for 2014.

Speakers: G Shankar, CEO, Reliance Footprints, Ashutosh Garg, MD, Guardian Pharmacy, S.A. Gopalakrishna, CEO, Agrimart, Sandeep Kativar, CEO, Century 21 India, Mukesh Batra, Chairman, Dr. Batra's Healthcare, Sanjay Cuthino, CEO, Baskin Robbins, Lakshmi Potluri, Senior Spokesperson, Shopify

#### **Award Categories**

- · Fashion Retailer of the Year
- · Food and Grocery Retailer of the Year · Food Service Retailer of the Year
- Health and Beauty Retailer of the Year
- Consumer Durables Retailer of the Year
- Home and Lifestyle Retailer of the Year
- Luggage and Travel Retailer of the Year
- Multiplex of the Year
- Department Store of the Year Value Retailer of the Year
- E Retailer of the Year
- · Luxury Retailer of the Year Forecourt retailer of the Year
- Retail Campaign of the Year
- Mall of the Year
- Retailer of the Year
- Book and Music Retailer of the Year
- · Regional Retailer of the Year-East
- Regional Retailer of the Year-West
- Regional Retailer of the Year-North Regional Retailer of the Year-south
- Specialty Retailer of the Year
- · Footwear Retailer of the Year

#### **Special Awards**

- Retail Market of the Year: Retailer's choice award
- . Most Innovative Retailer of the Year
- Retail Professional of the Year
- Face of the Year
- Life time achievement Award
- Retail Design of the Year
- Retailer Supplier of the Year
- Licensor of the year
- · Retailer Supplier of the Year-Best Loyality Service
- Licensee of the year
- Outstanding contribution in Indian
- Licensing & Merchandising

#### Company

Lacoste India Godrej Nature's Basket

Domino's Pizza India

VLCC Personal Care Ltd - Beauty Zone.

Reliance Digital

Hafele India Pvt. Ltd Samsonite South Asia Pvt. Ltd

**PVR Cinemas** 

Shoppers Stop Ltd.

Digiworld

HomeShop18

Tara Jewellers

Hindustan Petroleum Corporation Limited

Godrei Interio Inorbit-Cyberabad BATA India Ltd.

Crossword Bookstores Ltd. Prime Retail India Limited

The Golden Time SSIPL Retail Ltd.

UniverCell Telecommunications India

Gopaljee Dairy Foods Pvt Ltd Reliance Footprint Ltd

Select Infrastructure Private Limited

Sanjeev Agrawal-M.D, Skechers South Asia Aiit Joshi CEO & MD Infiniti Retail Limited Mr. B.A. Kodandaraman, CMD, Vivek Ltd. Tanishq

Safexpress Pvt Ltd

Green Gold Licensing & Merchandising (I) RewardPort

**KRSH Private Limited** PRAN Cartoonist



"We have grown consistently over the years at CAGR of 29% with revenue of 330 Million USD / Rs.1800 crore for FY 2012-13. We are looking at aggressive expansion pan-India."



G. SANKAR. CEO, Reliance Footprint

"We are considering franchise business model to expand our reach, and both partners would need to 'share a dream' to make this venture successful.'